Generalized outcomes of the Institutional Evaluation Survey of 2022-2023 Academic Year

Institutional Evaluation of 2022-2023 Academic Year aims to evaluate BAU International University Batumi's services and the performance of administrative staff.

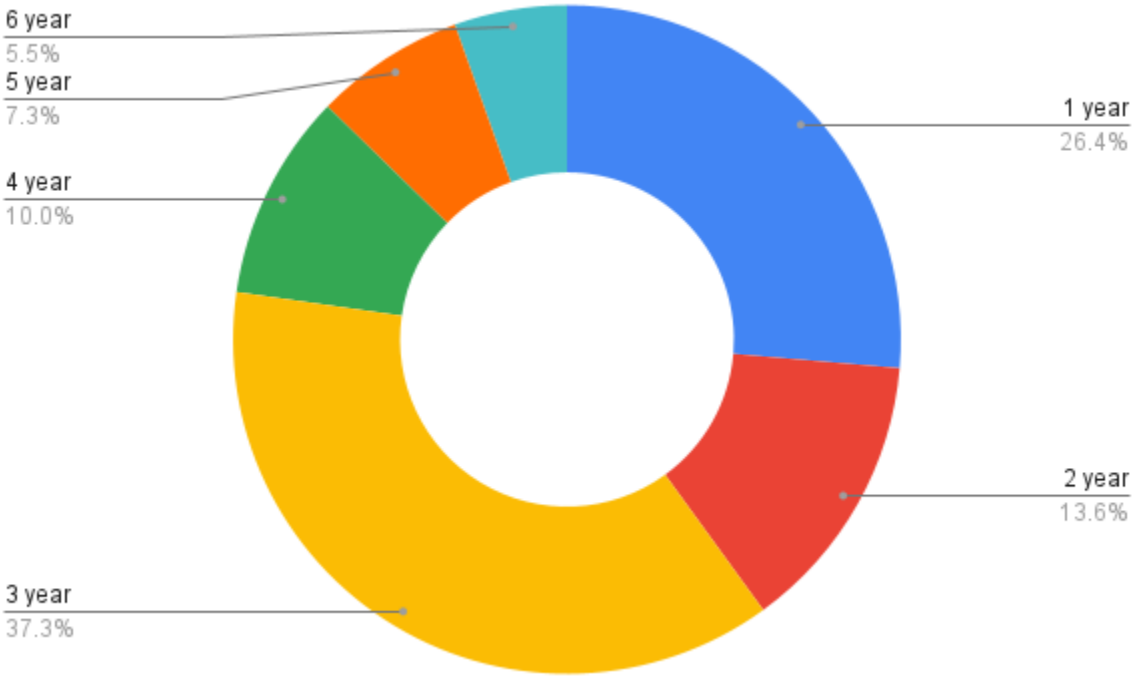
Student's feedback is crucially important for the further development of the services, to identify the ways of improvement and continuous development of the educational services of BAU.

The survey was completely anonymous. The survey is semi-structured and they consist of open-ended and closed-ended questions.

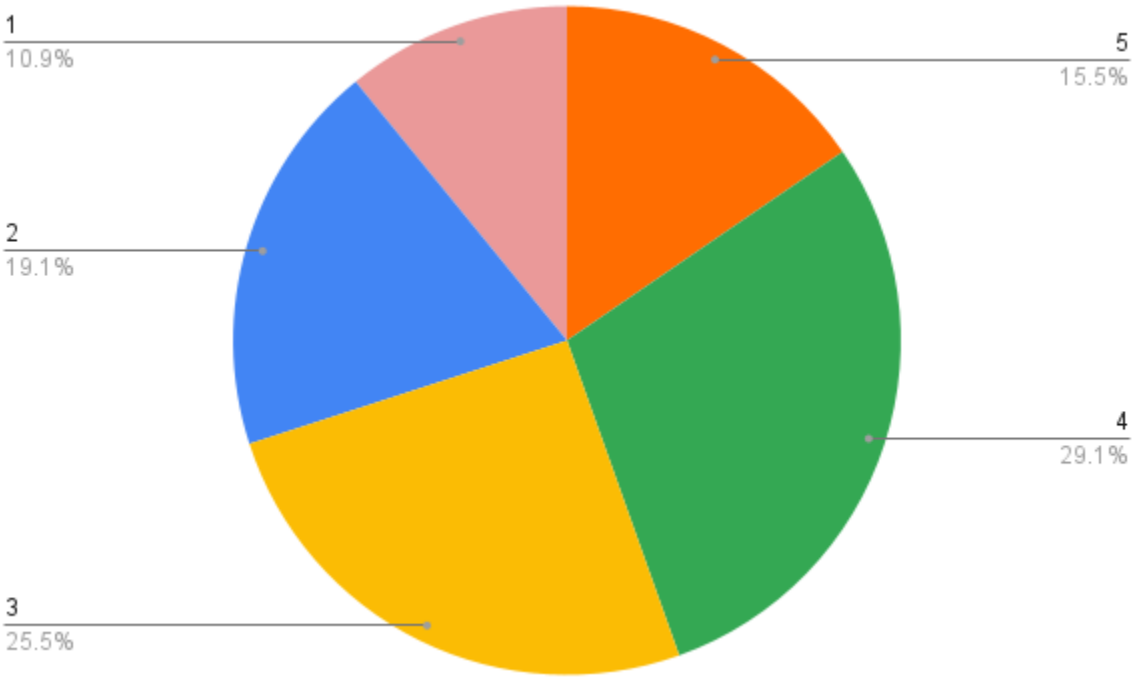
PART I

Overall Evaluation

Approximately 50.5% of the students took participation in survey.



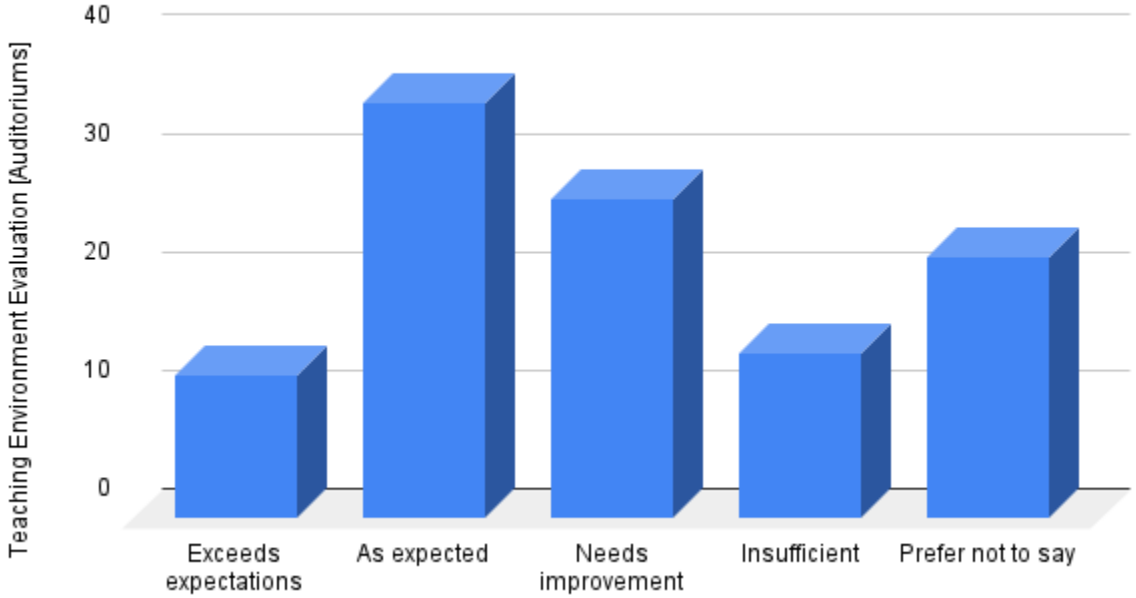
General Satisfaction with University Services



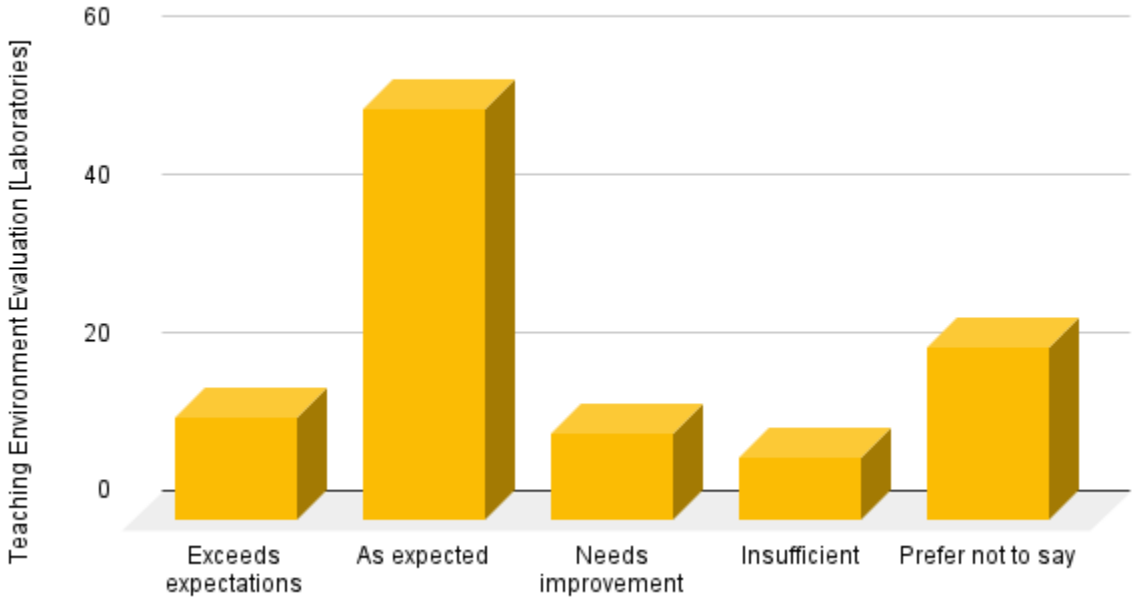
Students gave the university's services a rating from 5 to 1, with 5 being excellent service and 1 representing subpar service. The majority of students, in particular 44.6% of them, are satisfied with the services the university offers, as seen in the graph above.

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Teaching Environment Evaluation [Auditoriums]

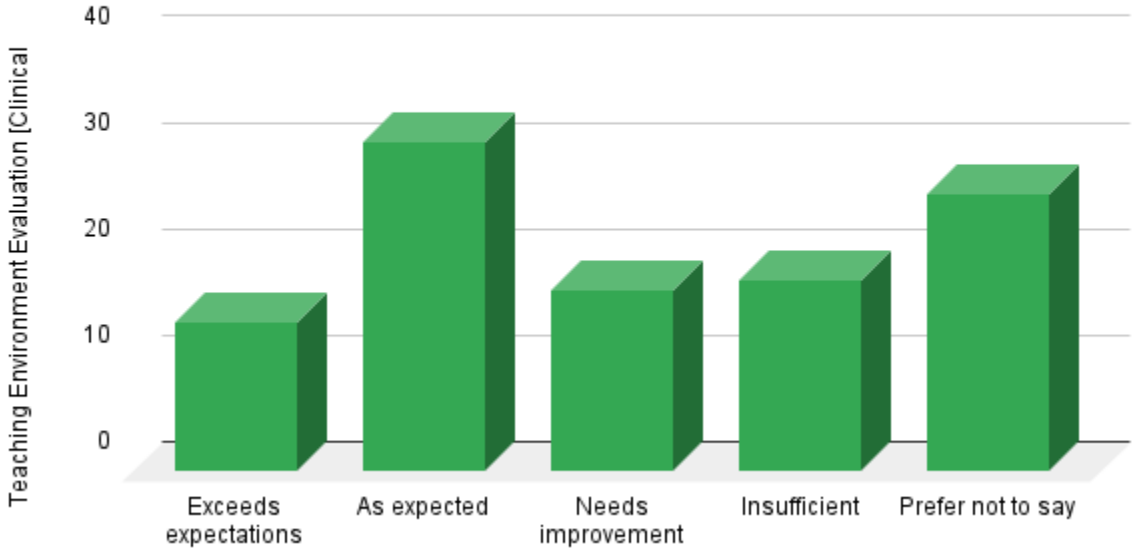


Teaching Environment Evaluation [Laboratories]

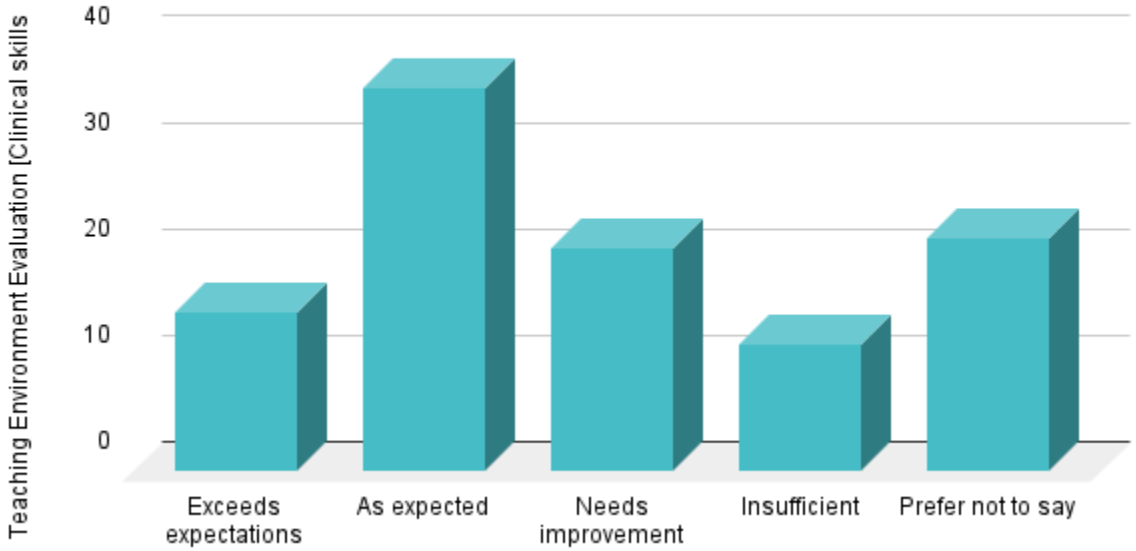


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Teaching Environment Evaluation [Clinical facilities in clinics]

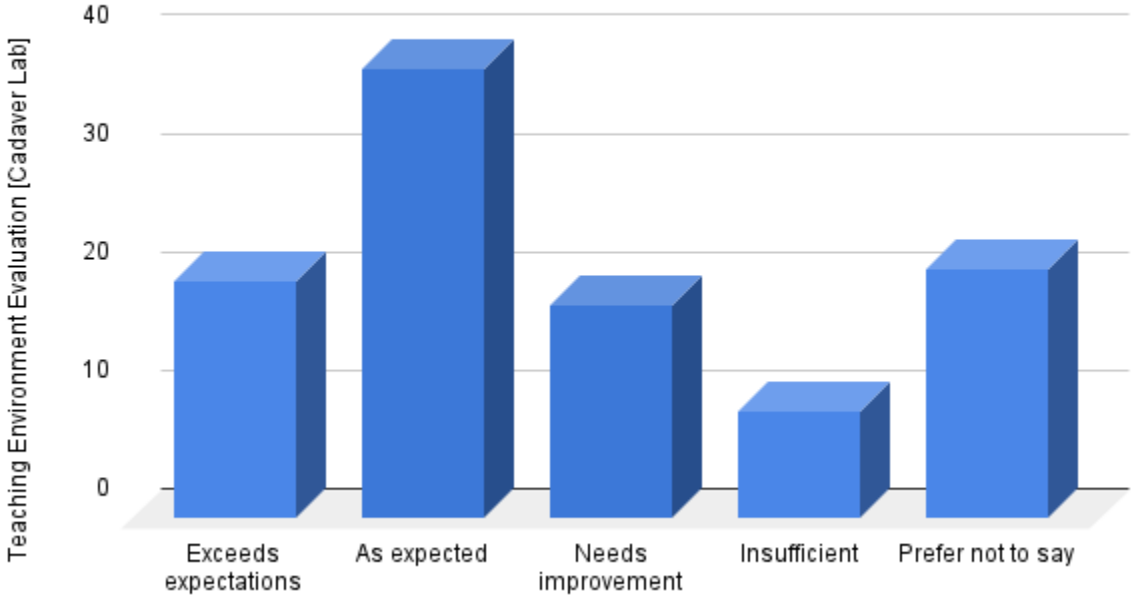


Teaching Environment Evaluation [Clinical skills center (simulation center and body interact)]

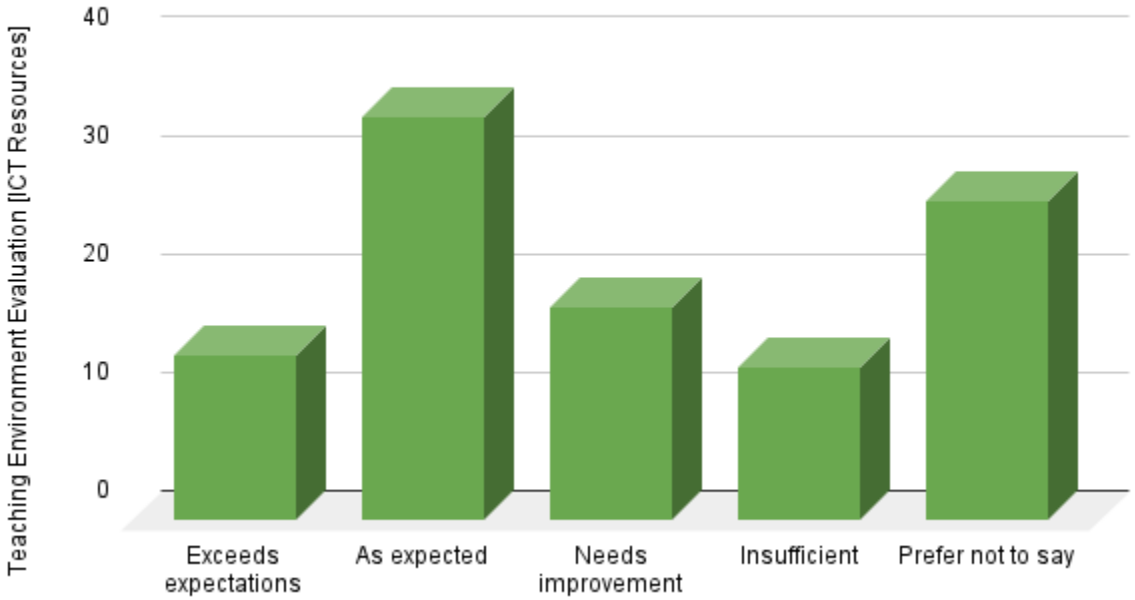


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Teaching Environment Evaluation [Cadaver Lab]

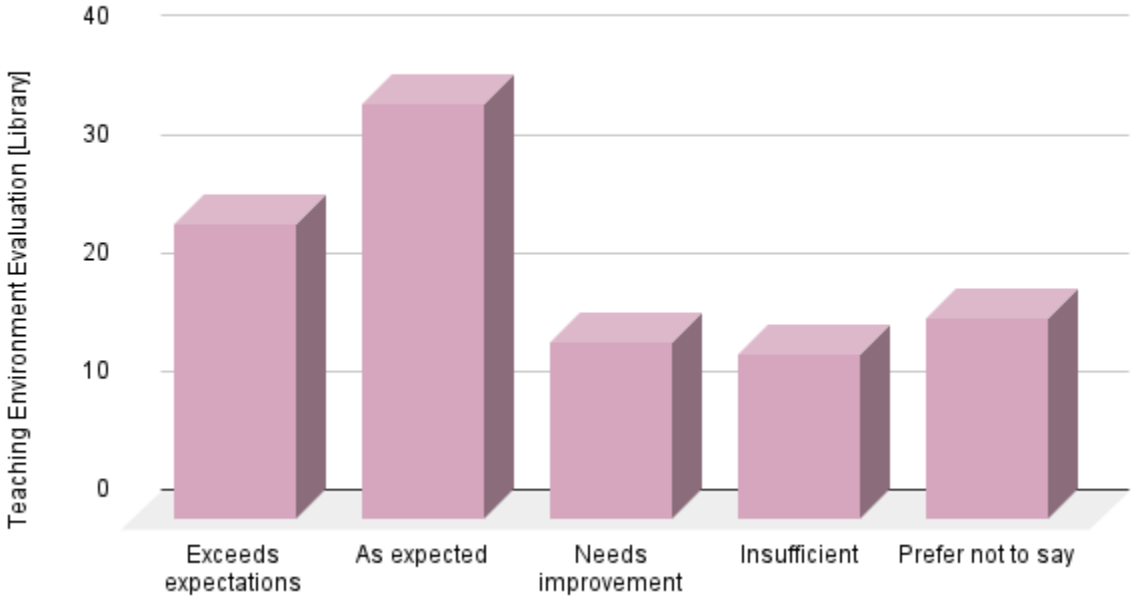


Teaching Environment Evaluation [ICT Resources]

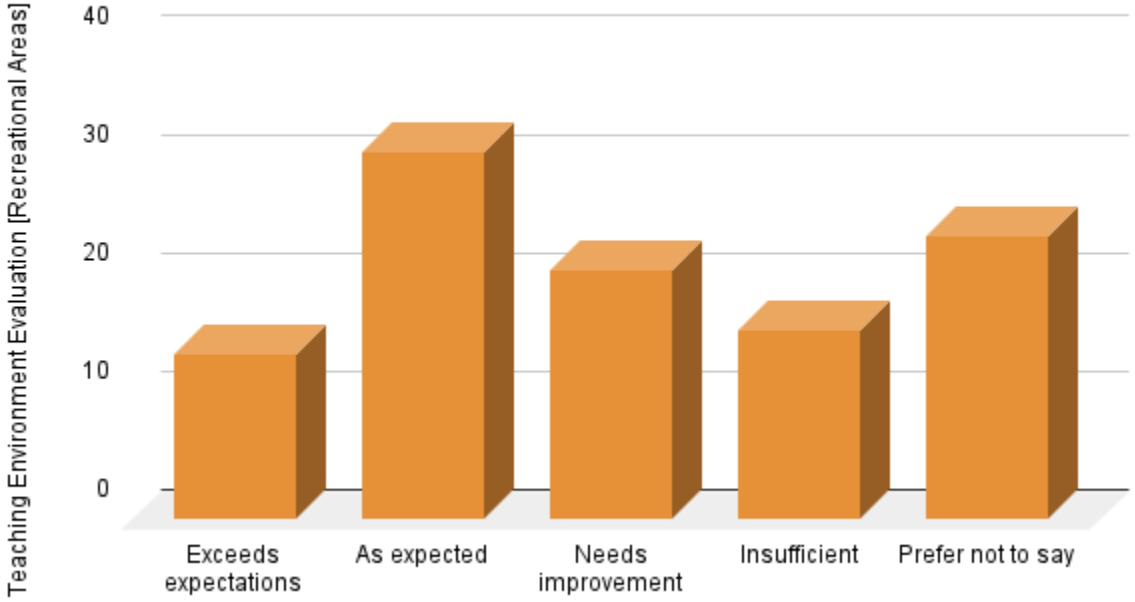


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Teaching Environment Evaluation [Library]

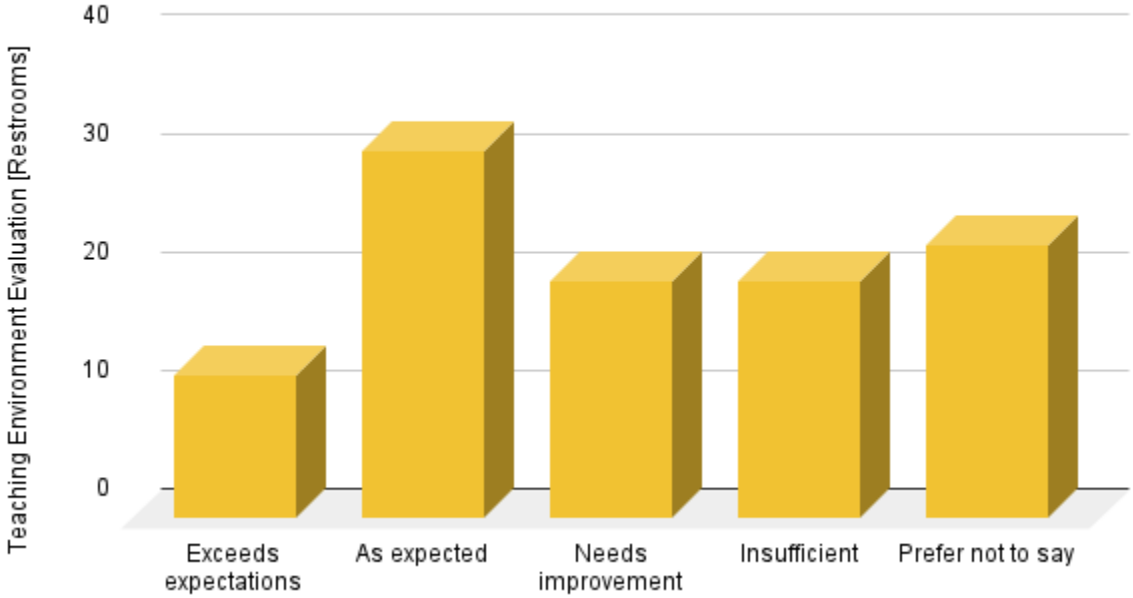


Teaching Environment Evaluation [Recreational Areas]

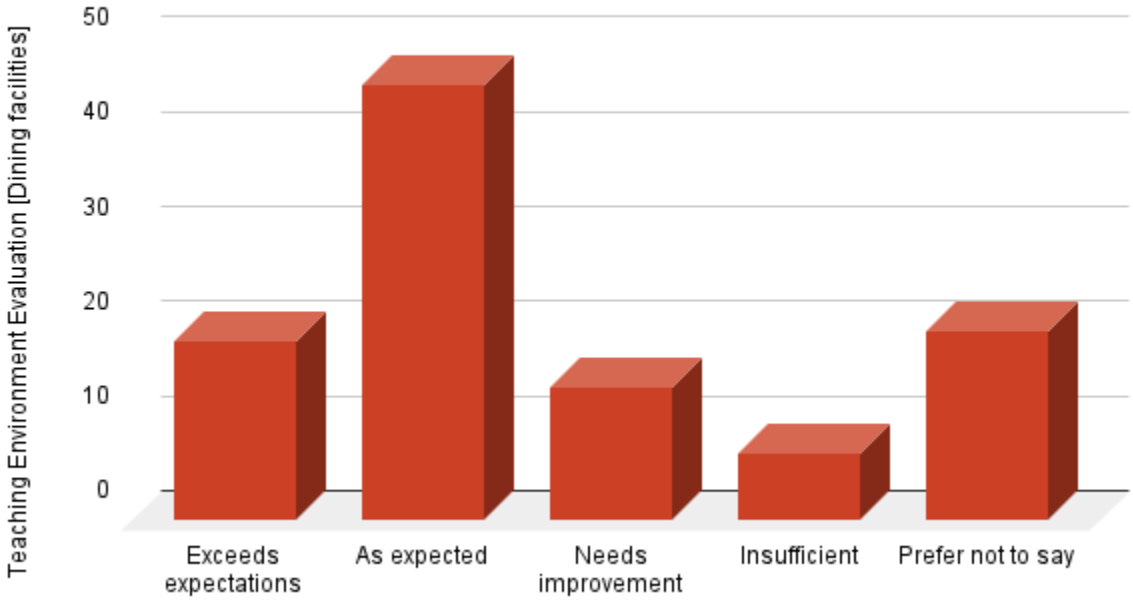


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Teaching Environment Evaluation [Restrooms]

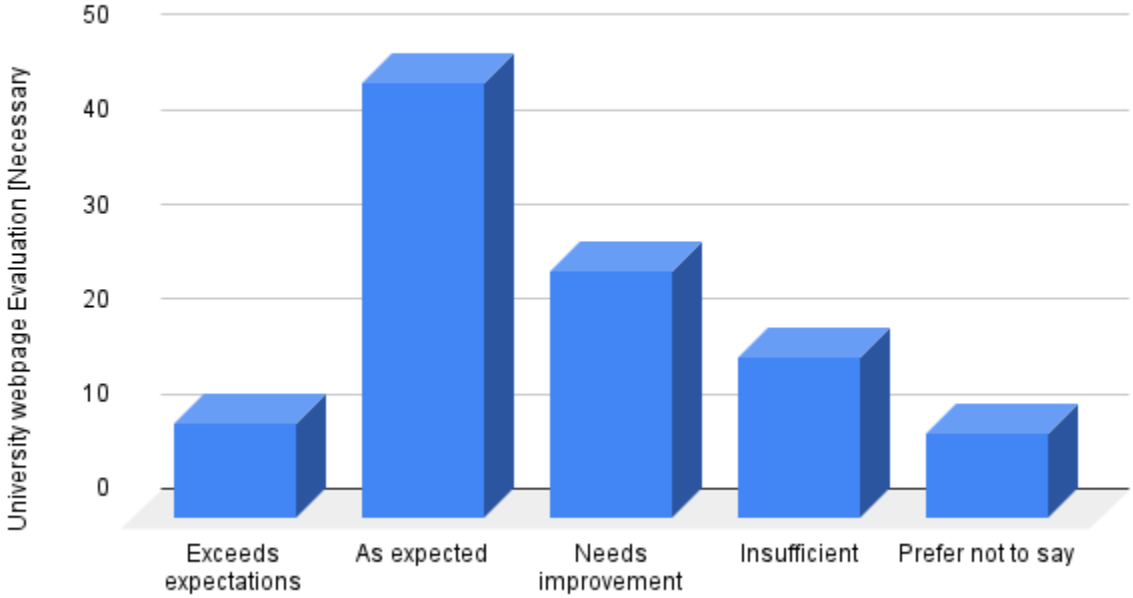


Teaching Environment Evaluation [Dining facilities]

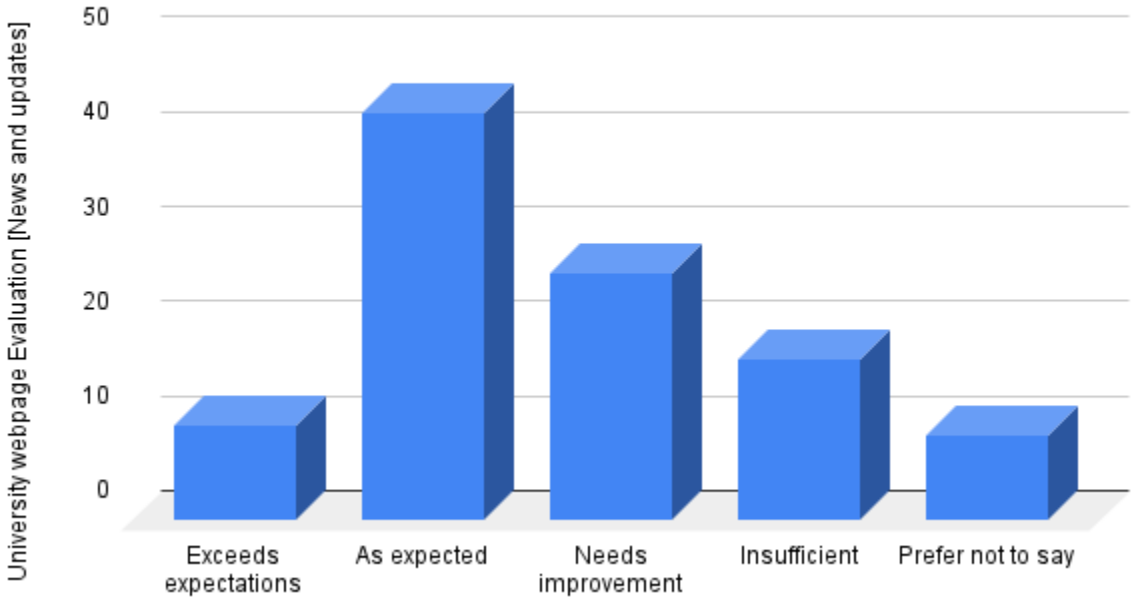


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University webpage Evaluation [Necessary information]

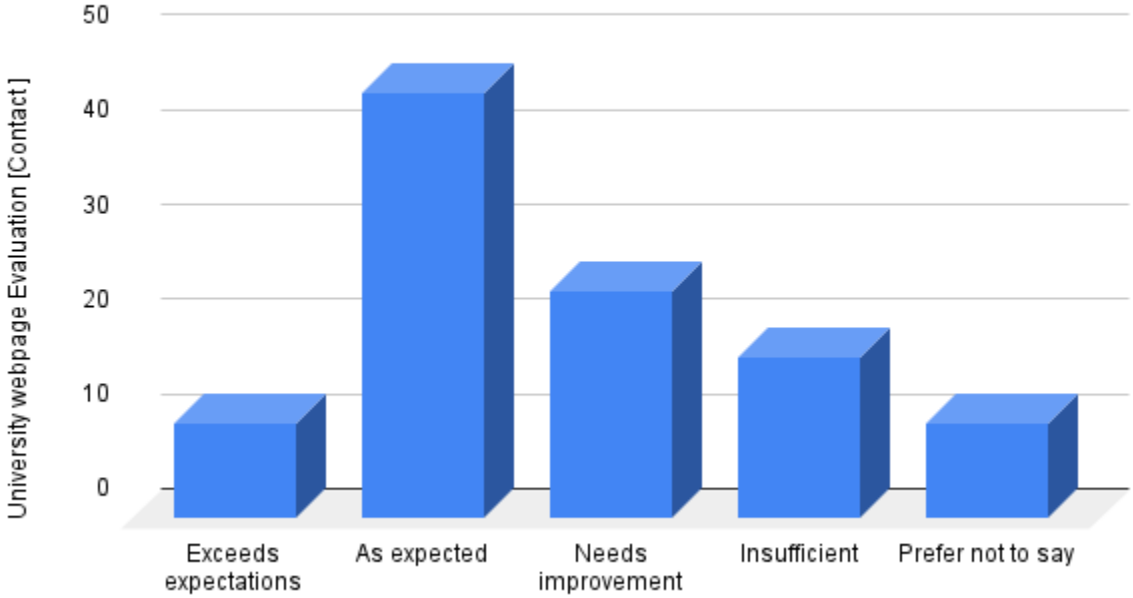


University webpage Evaluation [News and updates]

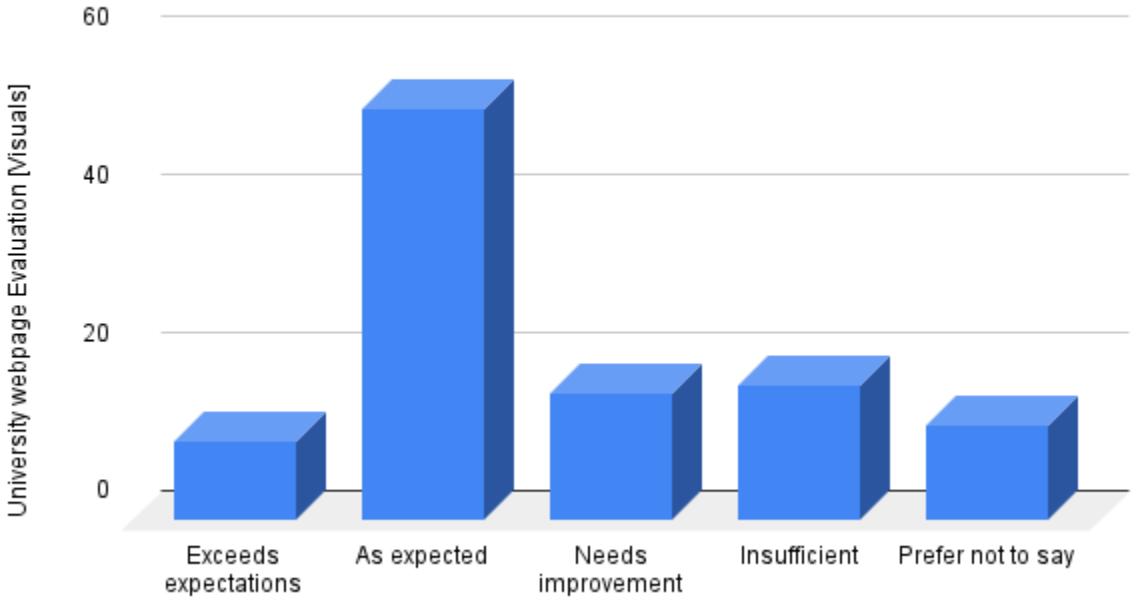


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University webpage Evaluation [Contact]

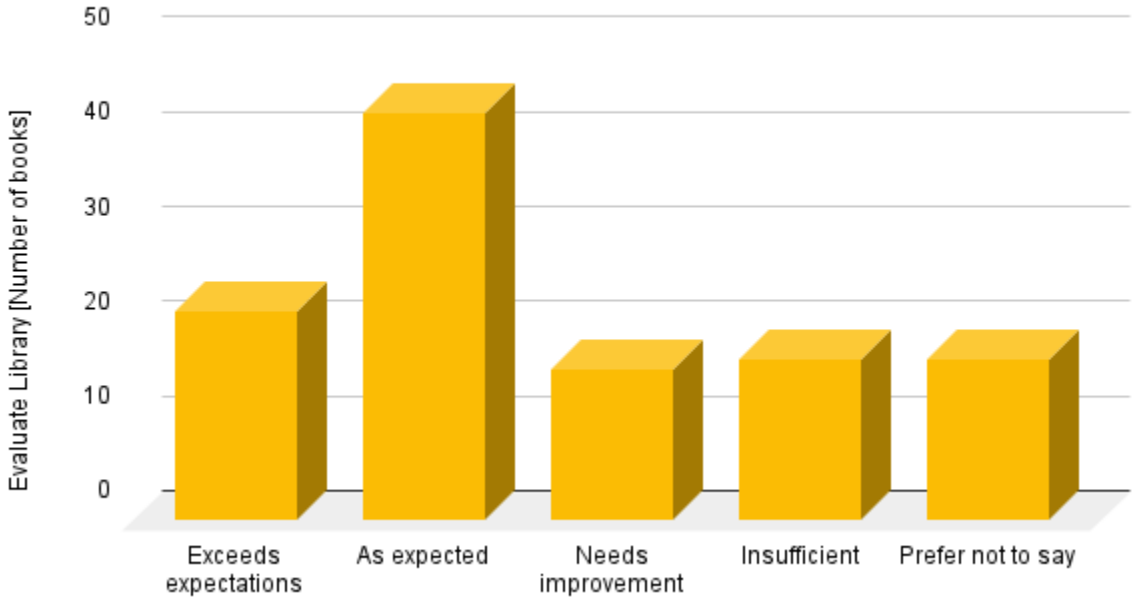


University webpage Evaluation [Visuals]

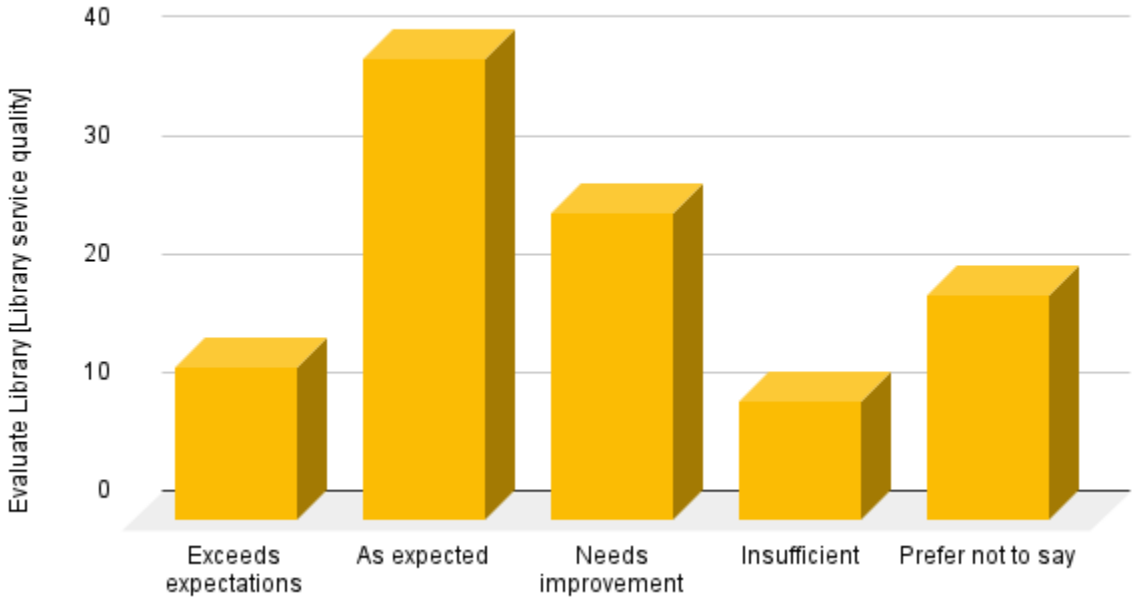


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Evaluate Library [Number of books]

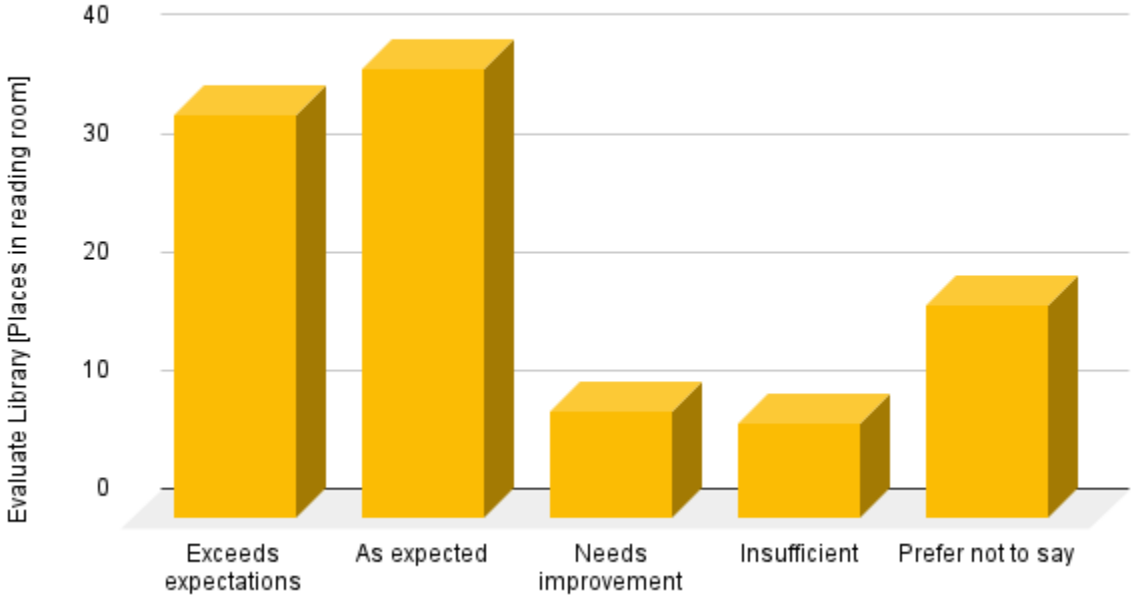


Evaluate Library [Library service quality]

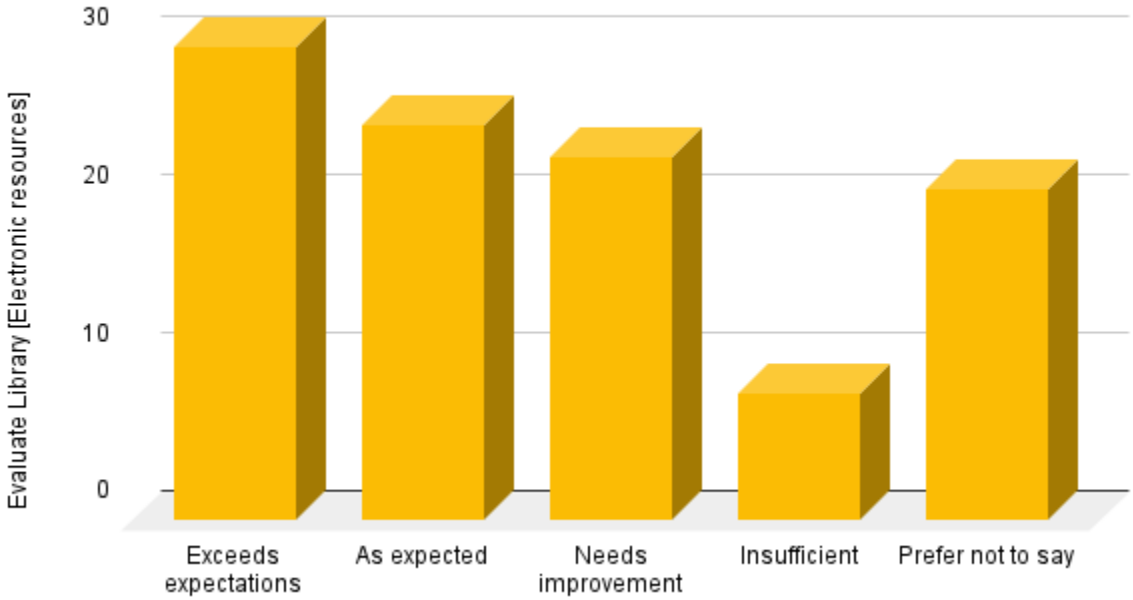


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Evaluate Library [Places in reading room]

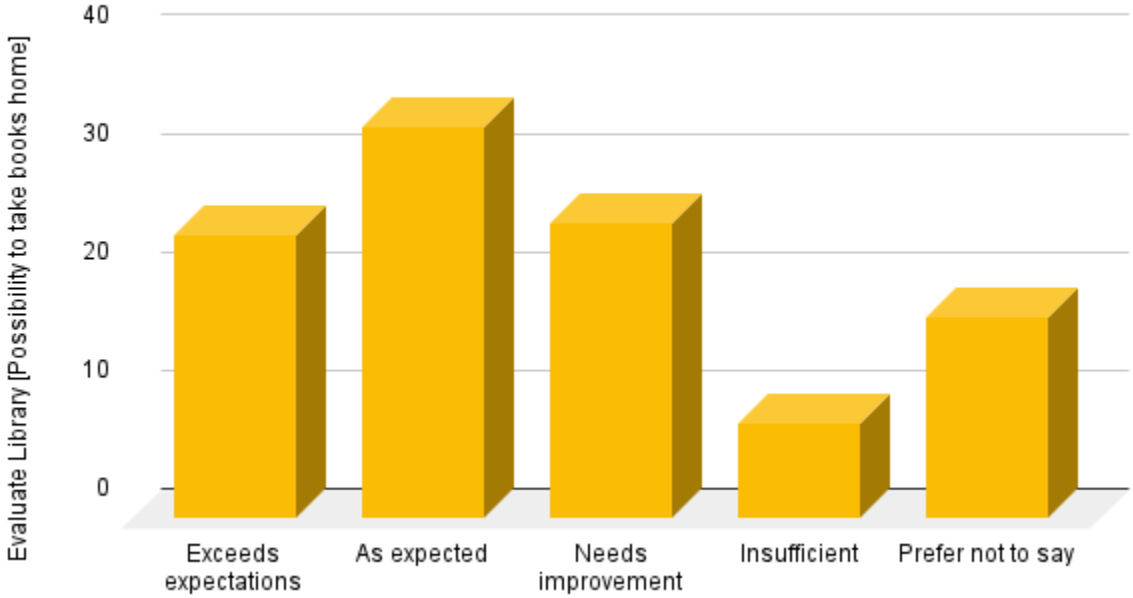


Evaluate Library [Electronic resources]

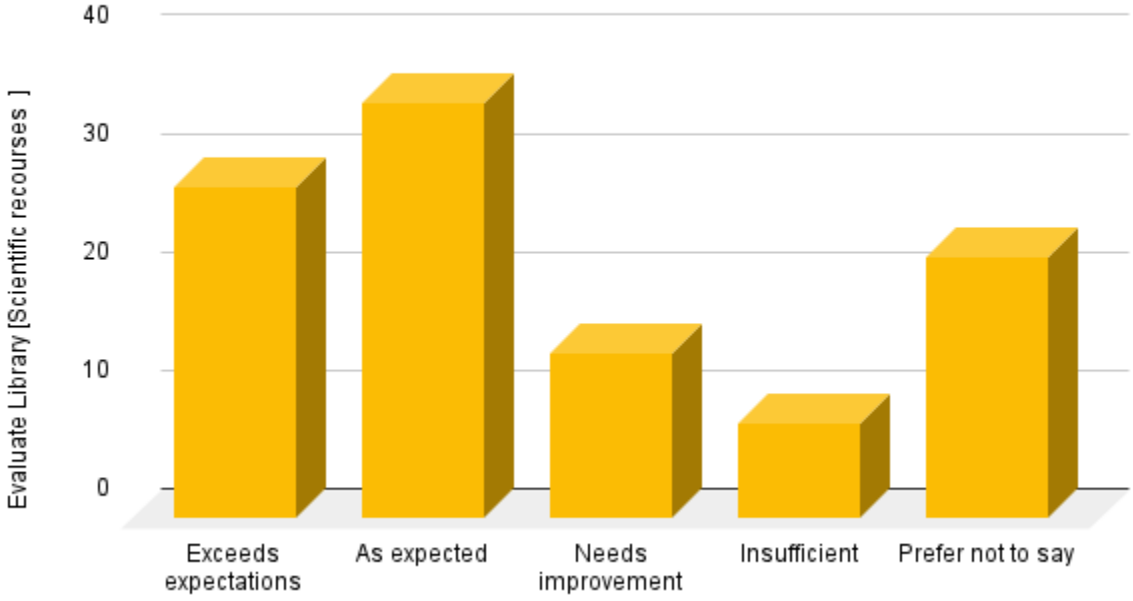


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Evaluate Library [Possibility to take books home]

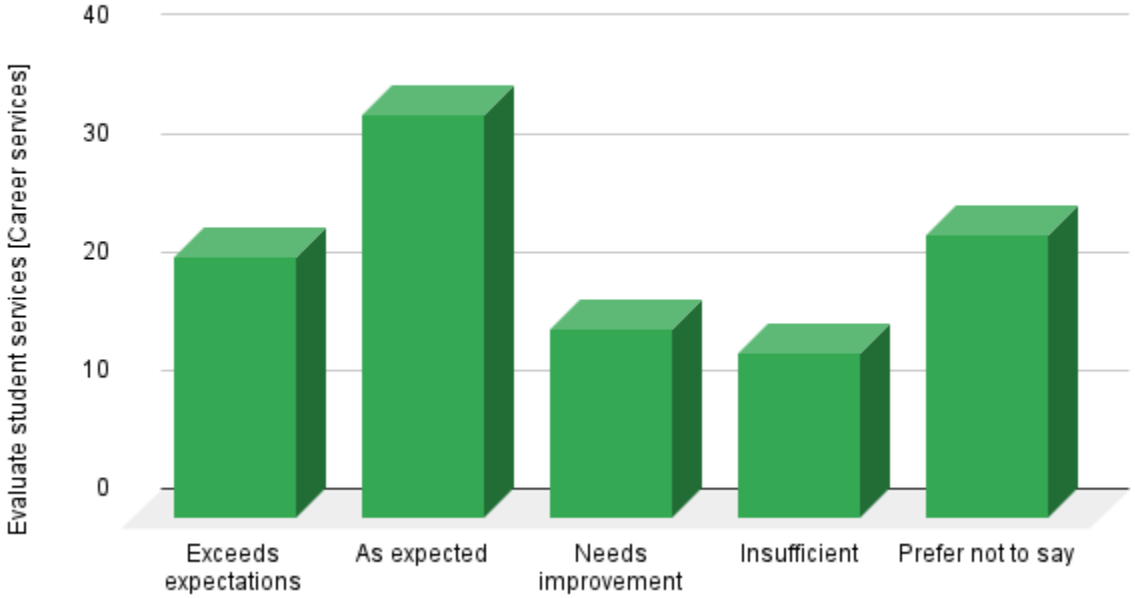


Evaluate Library [Scientific recourses]

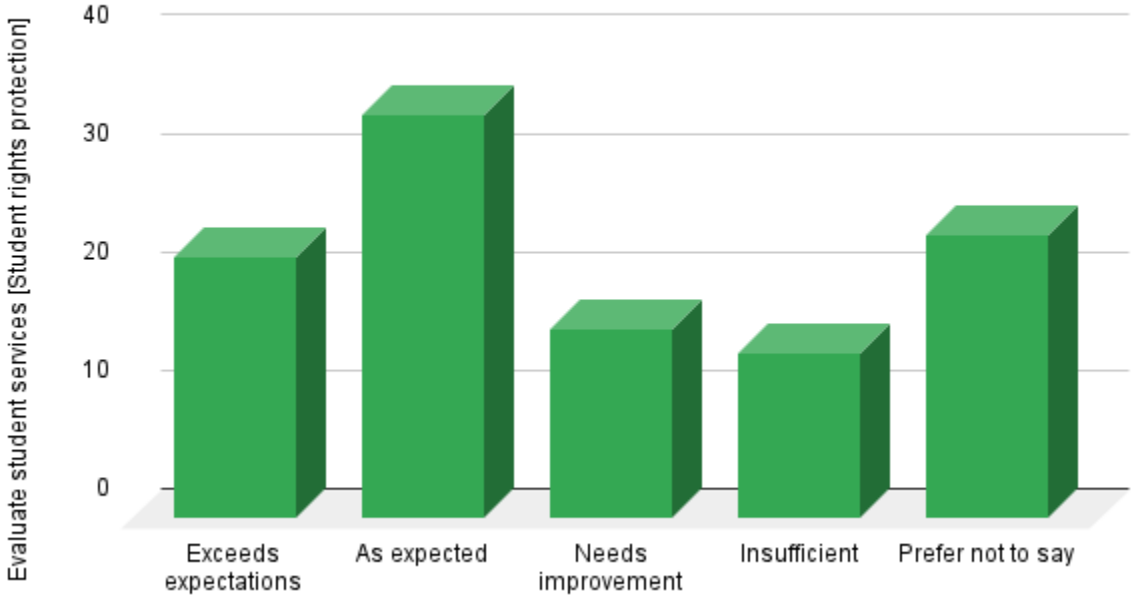


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Evaluate student services [Career services]

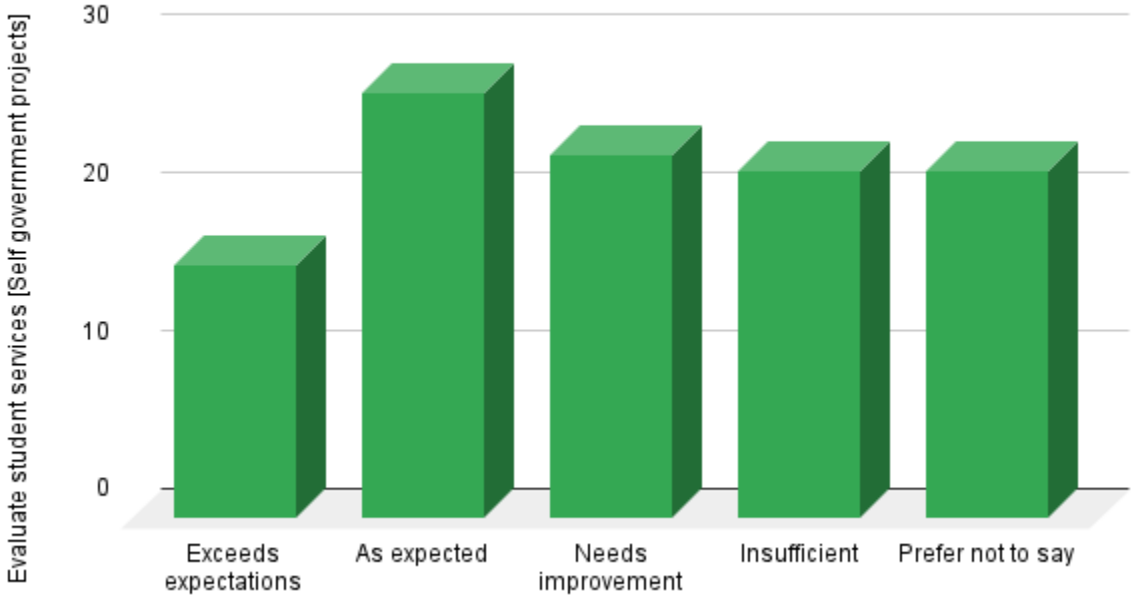


Evaluate student services [Student rights protection]

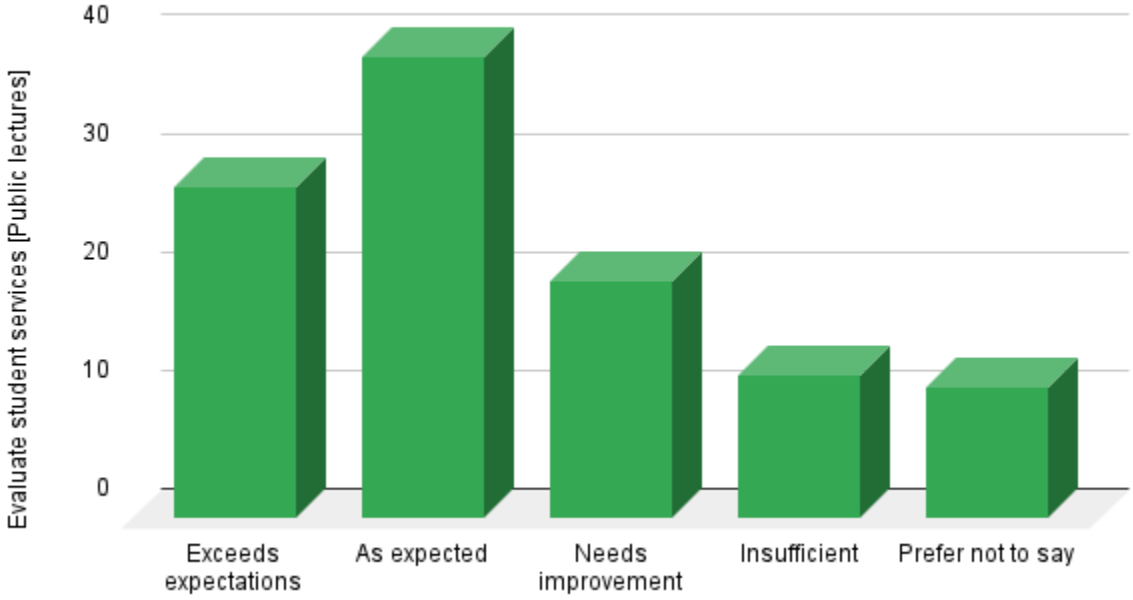


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Evaluate student services [Self government projects]

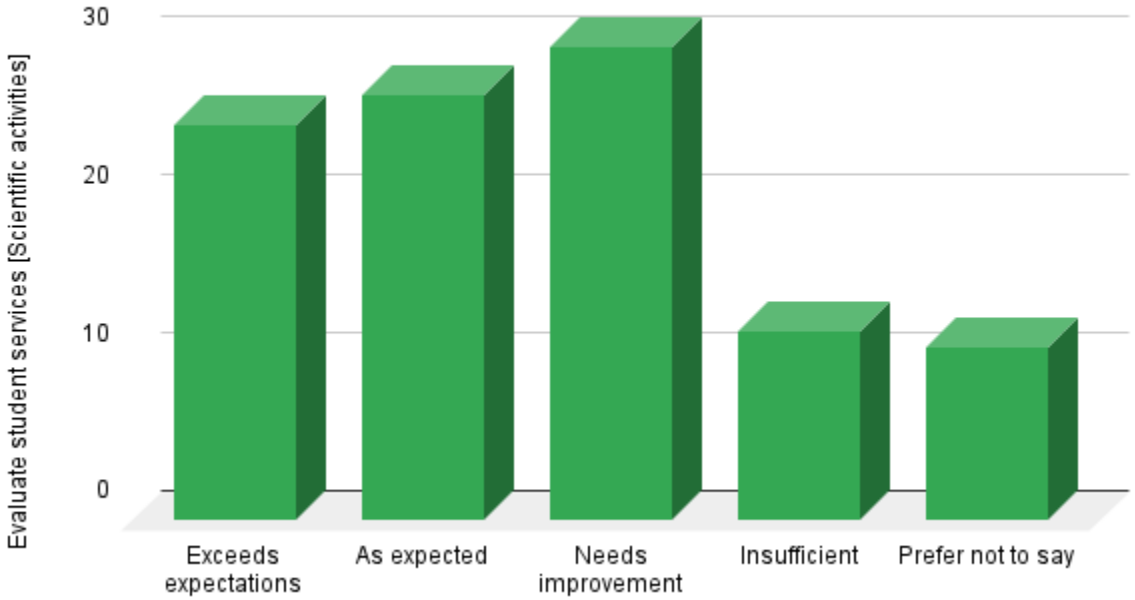


Evaluate student services [Public lectures]

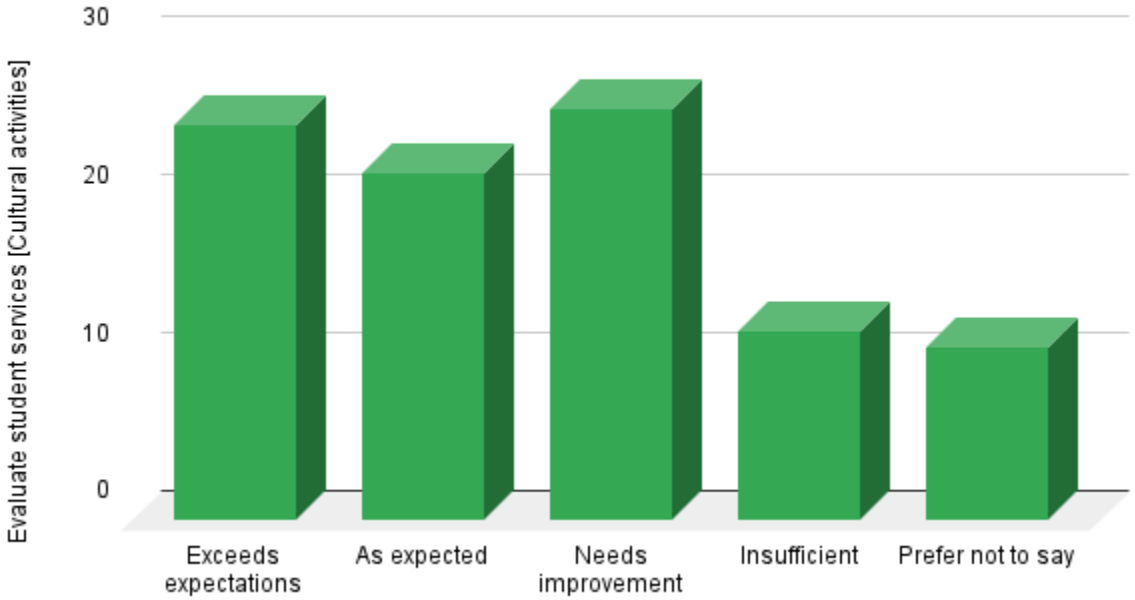


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Evaluate student services [Scientific activities]

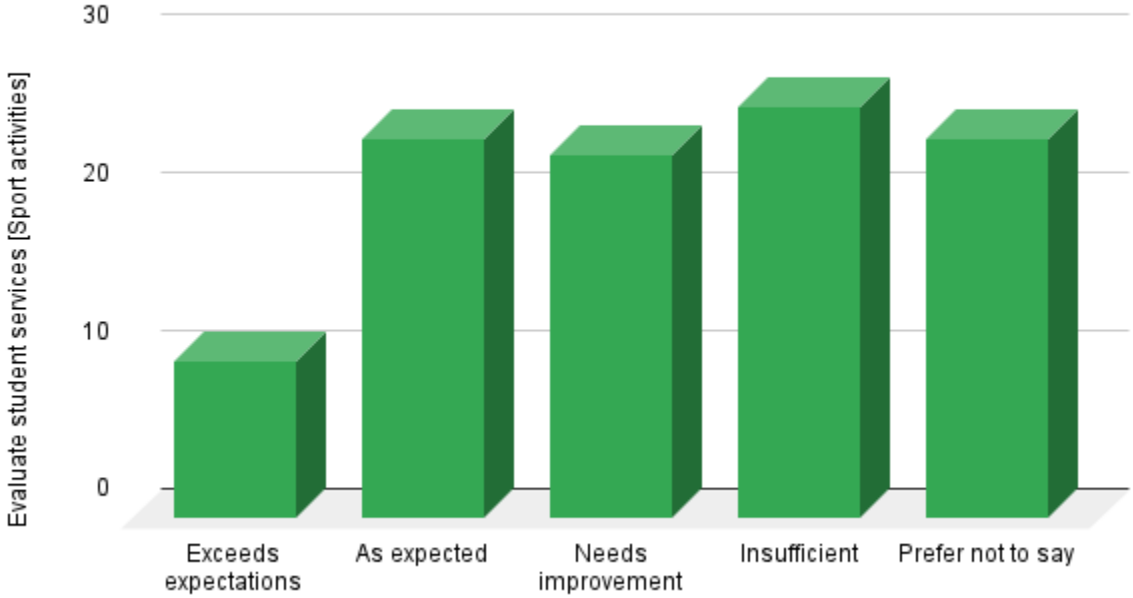


Evaluate student services [Cultural activities]

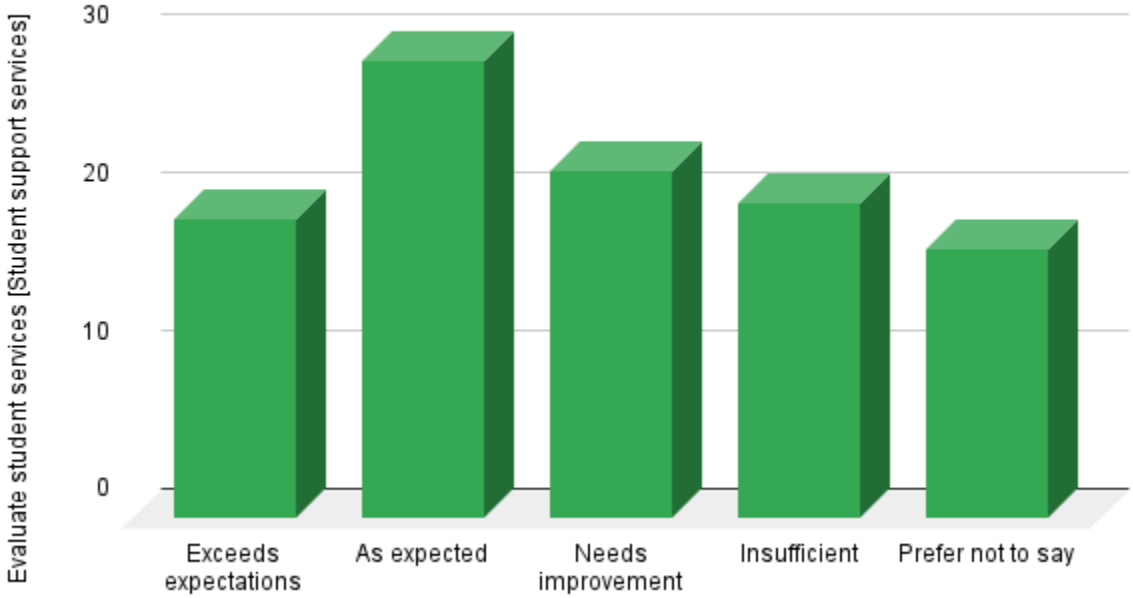


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Evaluate student services [Sport activities]

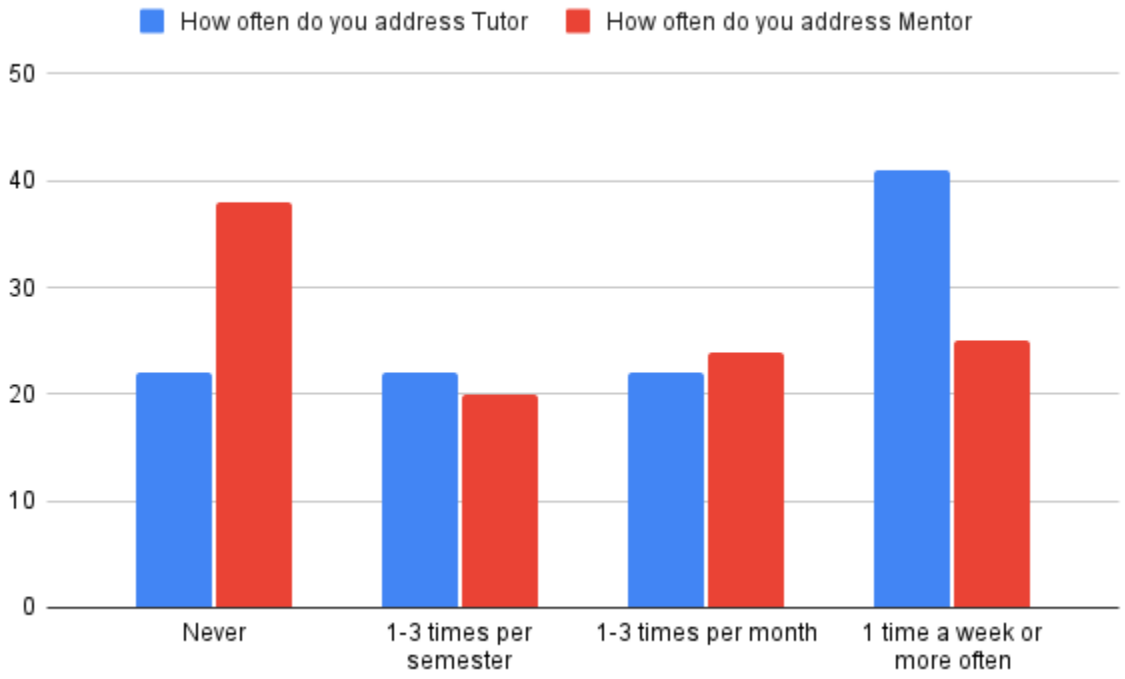


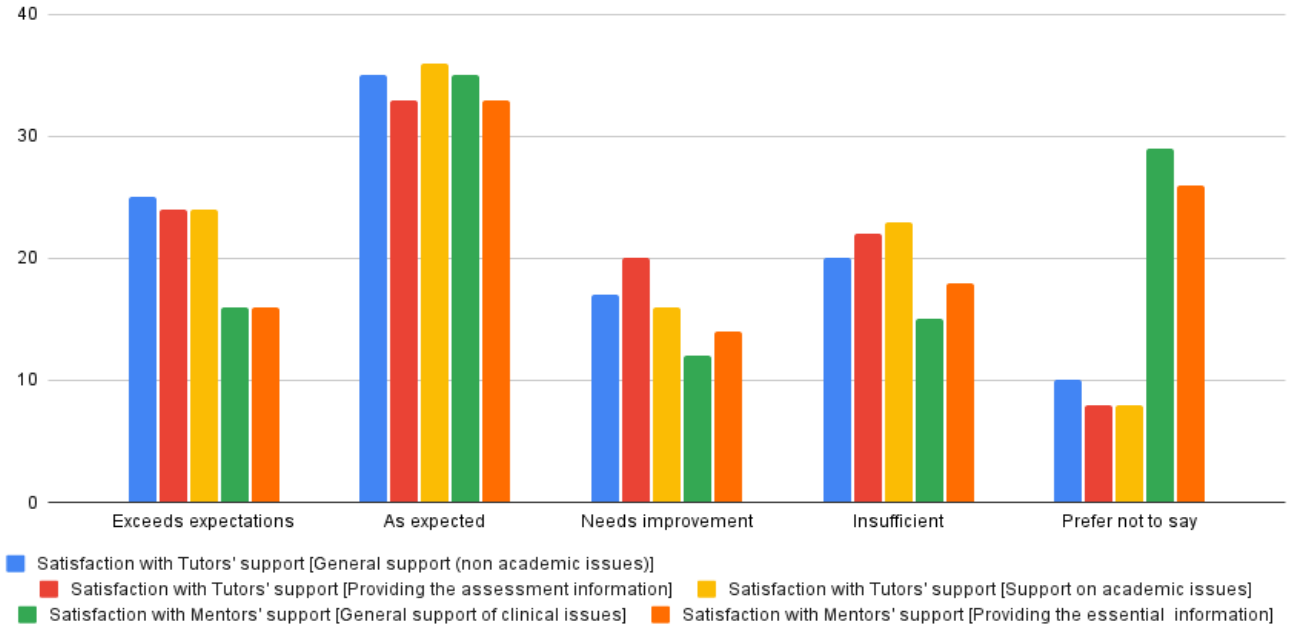
Evaluate student services [Student support services]



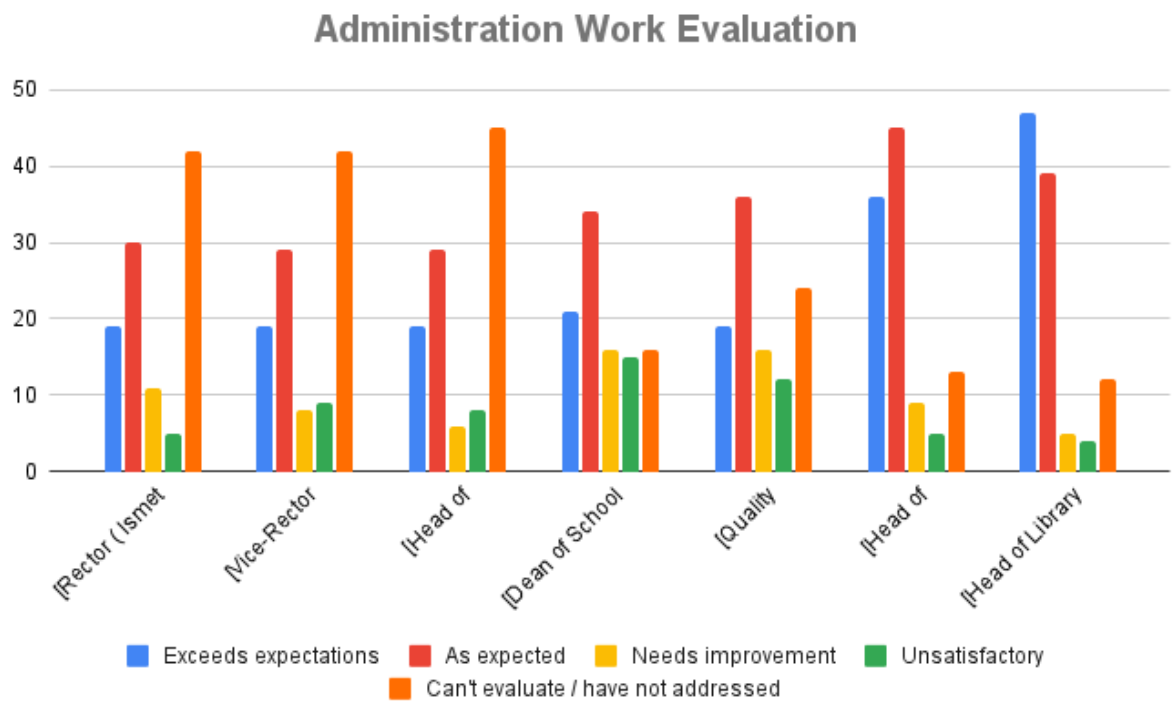
BAU International University Batumi

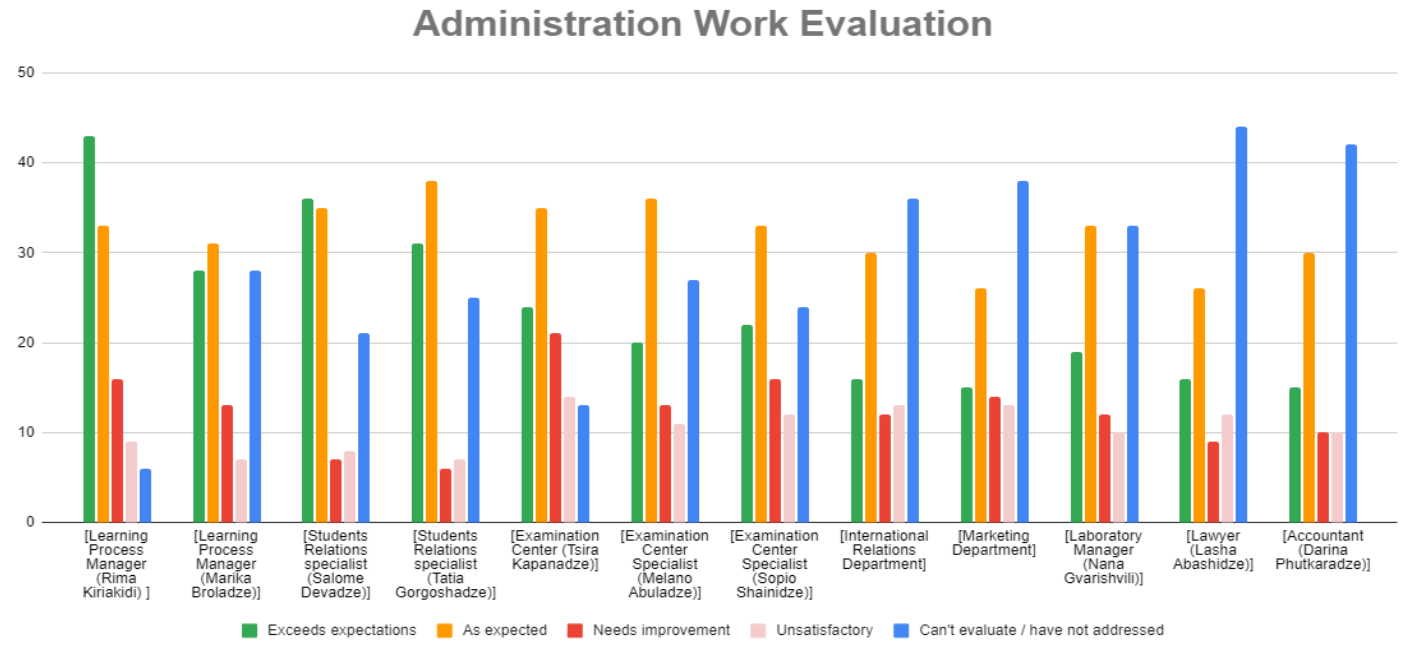
Tutors and Mentors evaluation



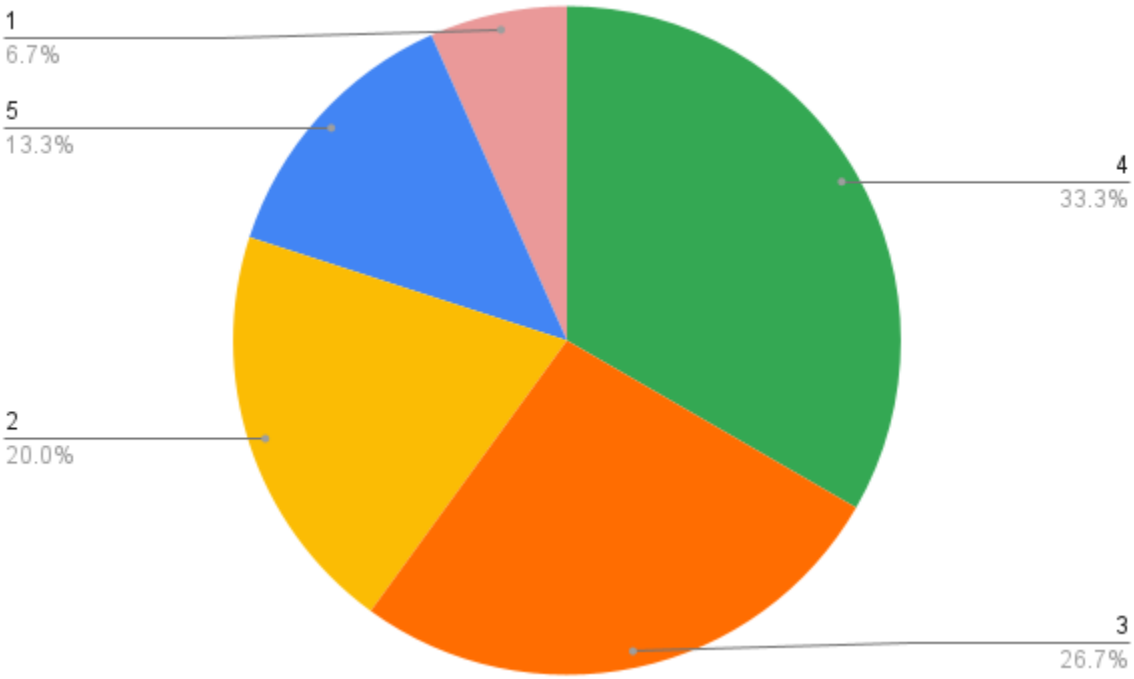


Evaluation of the Services provided by University's Administrative staff





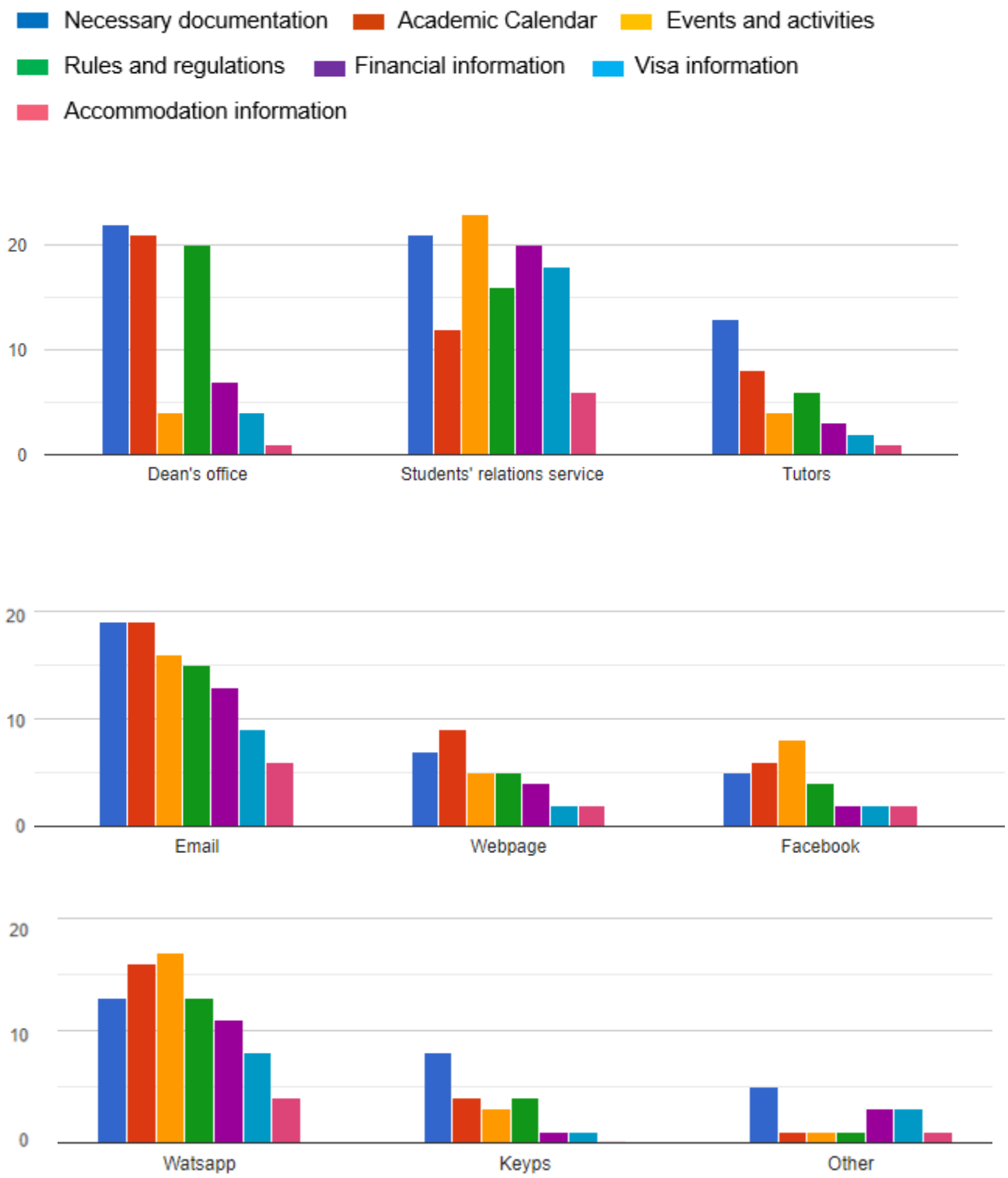
General Satisfaction of the Administrative Staff

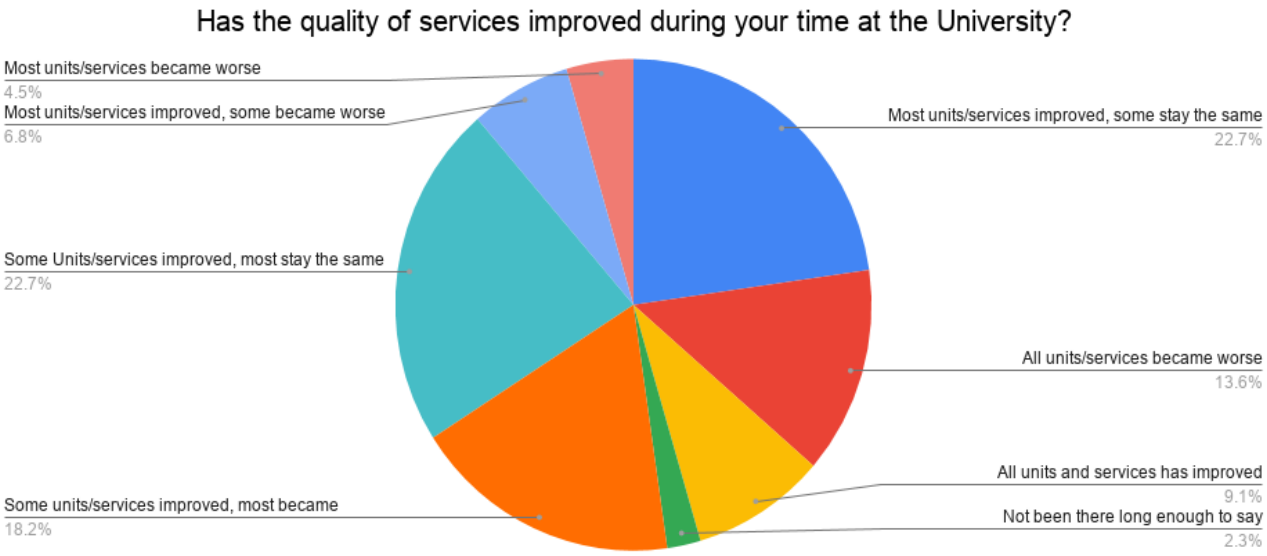


Students gave the university's staff members a rating from 5 to 1, with 5 being excellent service and 1 representing subpar service. The majority of students, in particular 46.6% of them, are satisfied with the services the university staff offers, as seen in the graph above.

BAU International University Batumi

Main sources to get necessary information/documentation





We also asked students about the university supporting science activities. The results were following:

According to **33.6%** of respondents, universities have helped students with informational, financial, and technical support while they attend regional conferences. Only 9.3% of respondents are unable to assess the university's help since they haven't yet attended regional conferences.

28.9% of respondents agree that universities have helped students participate in international conferences by giving them information, funding, and technical support. 56.7% of students are unable to assess the help received from the university since they haven't yet attended international conferences.

The institution has given informational, financial, and technical support to students working on scientific research projects, according to **31.7%** of the students surveyed. Due to the fact that student yet to participated in a science project, 48.5% of respondents are unable to evaluate the support received from the institution.

Our **ten** students mentioned that, with the assistance and support of the institution, they had been taking part in scientific grant projects. **Five** of them have already competed individually.

PART II

Comments and Students Point of views

According to the feedback made by the students, the majority of them have favorable things to say about the institution's services. They mention that they feel supported by the institution, that the lecturers in charge of the various study courses are excellent, and that everything about BAU International University is alright.

Since the university values every student's opinions, we have emphasized the key points that students frequently mention in order to improve the institution;

- Students believe that increasing the efficiency of self-government is necessary. They believe that previous activities were beneficial but insufficient. More cultural, sporting, scientific, and other extracurricular activities are required.
- According to the students, It should also be more strictly controlled how many students attend lectures and seminars, so that the majority of students receive the correct information and the learning course results will be fully achieved.
- The majority of students say that unstable academic information is a big problem. According to their opinion, such information related to the tables, the way of conducting exams, etc., should not be changed often.
- Students would like more snack options in the cafeteria. They would like to add fruits, various snacks, etc.
- During presentations in large auditoriums, a microphone or podium is needed so that the content of the presentation can be understood by the audience. It is also necessary to install projectors, Wi-Fi.
- It is necessary to maintain cleanliness in the university. According to the students, there are often cases when classrooms, toilets and student spaces are untidy.

BAU International University Batumi

Conclusion

- Students gave the university's services a rating from 5 to 1, with 5 being excellent service and 1 representing subpar service. The majority of students, in particular 70% of them, are satisfied with the services the university offers, as seen in the graph above.

- QA department will continue to investigate students complains.

- QA department will meet focus groups of each course students to find out more information.

- First of all, QA department will meet to the head of structural units to organize action plan for increasing students' satisfaction rate.

- As a result, QA department will again meet to students and introduce plan for development.